

UnitedHealthcare Insurance Company  
P.O. Box 30555  
Salt Lake City, UT 84130-0555



February 21, 2014

[MEMBER FIRST NAME LAST NAME]  
[MEMBER ADDRESS]  
[MEMBER CITY, ST ZIP]

Re: Hospital contract approved

Dear Valued Member:

At UnitedHealthcare, we are committed to supporting your access to quality, affordable health care through a broad national network. We are pleased to tell you that we are further strengthening this commitment with a successfully negotiated contract between UnitedHealthcare and Indiana University Hlth Bloomington Hsp.

Indiana University Hlth Bloomington Hsp will continue to be part of our national network of 676,000 physicians and 5,190 hospitals. This means any eligible services you receive at Indiana University Hlth Bloomington Hsp will continue to be covered by your benefit plan at network levels.

If you have chosen an alternate network hospital, you can continue accessing services at that facility. Or, if you'd like to return to Indiana University Hlth Bloomington Hsp, work with your physician to reestablish that relationship. All hospitals in our network are rated by the UnitedHealth Premium<sup>®</sup> program according to quality and efficiency standards in certain specialties. To find out how your hospital rates, please visit [myuhc.com](http://myuhc.com)<sup>®</sup>.

If you have applied for Continuity of Care in preparation of a network disruption with Indiana University Hlth Bloomington Hsp, please know that you will not need these benefits. You can continue receiving your care at Indiana University Hlth Bloomington Hsp as part of your regular benefit plan at network levels.

We thank you for your patience through this negotiation process, and regret any inconveniences that occurred. If you have any questions about the UnitedHealthcare network or your benefit plan, please call Customer Care at the telephone number printed on your health plan ID card.

Wishing you good health,

UnitedHealthcare