

# **RR Employees National Health and Welfare Plan Important Telephone Numbers and Websites**

## **General Service Telephone Numbers**

**United Healthcare GA-23000**

**Medical (800) 842-9905 or (800) 842-5252**

**United Behavioral Health (866) 850-6212**

**Aetna Health Plans (800) 842-4044**

**Aetna (Dental) (877) 277-3368**

**Aetna (Supplemental Sickness) (800) 205-7651**

**(You must file your claim within 60 days from the last day worked)**

**BCBS (866) 267-3320**

**Express Scripts formally Medco (Rx) (800) 842-0070**

**EyeMed formally VSP (Vision) (855) 212-6003**

**ERMA GA46000 GA 23111 Plans A, B, C, E**

**United Healthcare (800) 842-5252**

**GA 23111 Plan F (800) 809-0453**

## **Other Telephone Numbers**

**United Healthcare**

**Nurse Line (866) 735-5685**

**(24 hour access to a registered nurse)**

**United Health Allies (800) 860-8773**

**(Access to discounts for non covered services)**

**UHC/Optum –Wellness Programs – (877) 201-4840**

## **Aetna Wellness Plans**

**Simple Steps (800) 842-4044**

**Health Body Healthy Weight (800) 842-4044**

**Quit Tobacco (800) 650-2747**

**Nurse Line (888) Blue-428**

**Wellness Programs (800) 650-8442**

**MetLife (Life Insurance) (800) 310-7770**

**TEAMStar Medicare Part D (Prescription Drug Program) (866) 524-4173**

## **Healthcare Provider Websites**

**General Customer Service (except GA 23111) [www.myuhc.com](http://www.myuhc.com)**

**United Behavioral Health [www.liveandworkwell.com](http://www.liveandworkwell.com)**

**United Health Allies [www.unitedhealthallies.com](http://www.unitedhealthallies.com)**

**Railroad Information Depot [www.myuhc.com/groups/railroadinfo](http://www.myuhc.com/groups/railroadinfo)**

**Aetna [www.aetna.com](http://www.aetna.com)**

**BCBS <http://www.highmarkbcbs.com>**

**EyeMed (Vision) [www.eyemedvisioncare.com](http://www.eyemedvisioncare.com)**

**Aetna Supplement Sickness (to file claims) [www.wkabsystem.com](http://www.wkabsystem.com)**

**Medco <http://www.medco.com>**

**TEAMStar [www.teamstarpartd.com](http://www.teamstarpartd.com)**

## **BMWED Website**

**[bmwe.org](http://bmwe.org)**

## **CRSF Website**

**[crsfbmwed.org](http://crsfbmwed.org)**

**Registration is required for personal use of all web functions**